



SERVICE INFORMATION LETTER

CHELTENHAM, U.K. • SHANGHAI • CINCINNATI, OH, U.S.A.

TO: ALL HOLDERS OF SERVICE INFORMATION LETTER GEN-38 Rev 1 DATED May 2016

FROM: GE AVIATION SYSTEMS LTD

This page transmits Revision 2 to Service Information Letter GEN-38. Revision 2 replaces Revision 1 in its entirety.

This revision updates information regarding application for Dowty Propeller on-line publication access.

Copyright (2016), GE Aviation Systems Ltd, U.K.

The information contained in this document is GE Aviation Systems Ltd) proprietary information and is disclosed in confidence. It is the property of GE Aviation Systems Ltd) and shall not be used, disclosed to others or reproduced without the express written consent of GE Aviation Systems Ltd), including, but without limitation, it is not to be used in the creation, manufacture, development, or derivation of any repairs, modifications, spare parts, design, or configuration changes or to obtain FAA or any other government or regulatory approval to do so. If consent is given for reproduction in whole or in part, this notice and the notice set forth on each page of this document shall appear in any such reproduction in whole or in part.

Destination Control Statement

Non-technical data. License Exception: NLR

Ref: SIL GEN-38

Letter of Transmittal

Date: Nov 2016



SERVICE INFORMATION LETTER

CHELTENHAM, U.K. • SHANGHAI • CINCINNATI, OH, U.S.A.

GE Aviation Systems Technical Publications On-Line Access

GE Aviation Systems and Dowty Propellers are pleased to advise operators that on-line access to our Technical Publications are available, giving customers access to publications such as:

- Component Maintenance Manuals
- Service Bulletins
- Service Information Letters
- Aircraft Maintenance Manual

Please follow PROCESS A If you already have access to Engines documents through myGEAviation and need access to Airframe Systems Technical Documents and Dowty Propellers

Please follow PROCESS B If you do not have access to the myGEAviation.

Copyright (2016), GE Aviation Systems Ltd, U.K.

The information contained in this document is GE Aviation Systems Ltd) proprietary information and is disclosed in confidence. It is the property of GE Aviation Systems Ltd) and shall not be used, disclosed to others or reproduced without the express written consent of GE Aviation Systems Ltd), including, but without limitation, it is not to be used in the creation, manufacture, development, or derivation of any repairs, modifications, spare parts, design, or configuration changes or to obtain FAA or any other government or regulatory approval to do so. If consent is given for reproduction in whole or in part, this notice and the notice set forth on each page of this document shall appear in any such reproduction in whole or in part.

Destination Control Statement

Non-technical data. License Exception: NLR

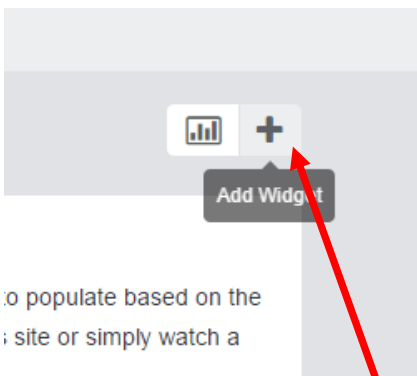


SERVICE INFORMATION LETTER

CHELTENHAM, U.K. • SHANGHAI • CINCINNATI, OH, U.S.A.

PROCESS A

These and other Technical Documents are available through myGEAviation. If you already have access to Engines documents through myGEAviation and need access to Airframe Systems Technical Documents and Dowty Propellers, sign in to myGEAviation (<https://mygeaviation.com>).

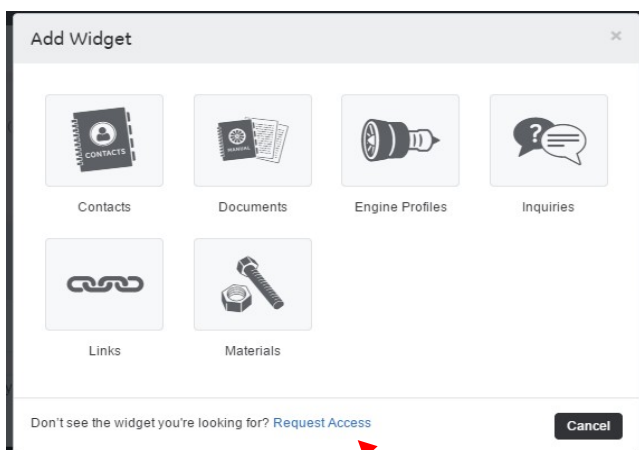


Open the Widget Catalogue (+ sign on the right side of the page)

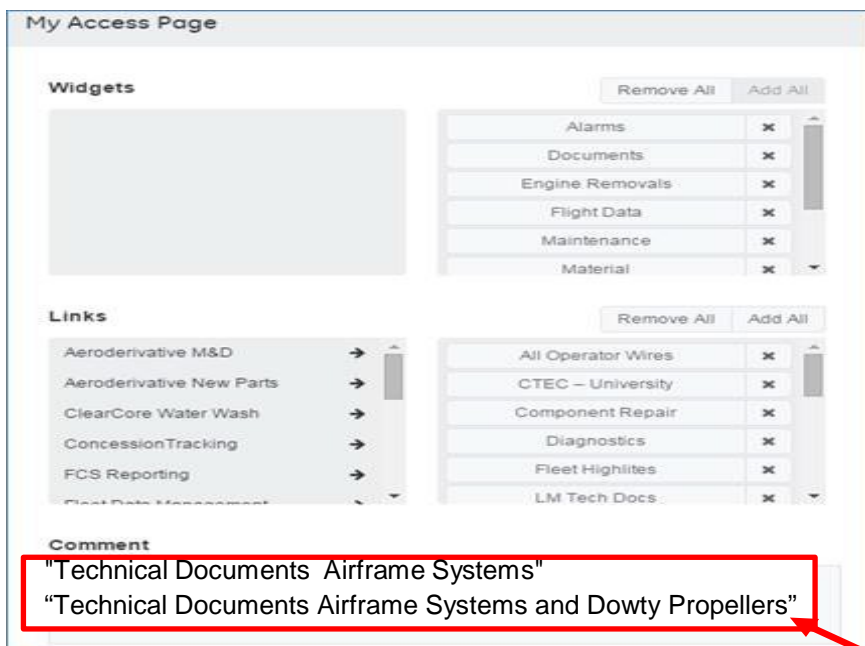


SERVICE INFORMATION LETTER

CHELTENHAM, U.K. • SHANGHAI • CINCINNATI, OH, U.S.A.



Select "Request Access" link at the bottom of the catalogue



If you need access to Airframe Systems Documents, please type "Technical Documents Airframe Systems" in the comments box before you submit this application.

If you need access to Dowty Propeller Documents please type "Technical Documents Airframe Systems and Dowty Propellers" in the comments box before you submit this application.

Note: Please allow up to 10 working days for this process to complete.

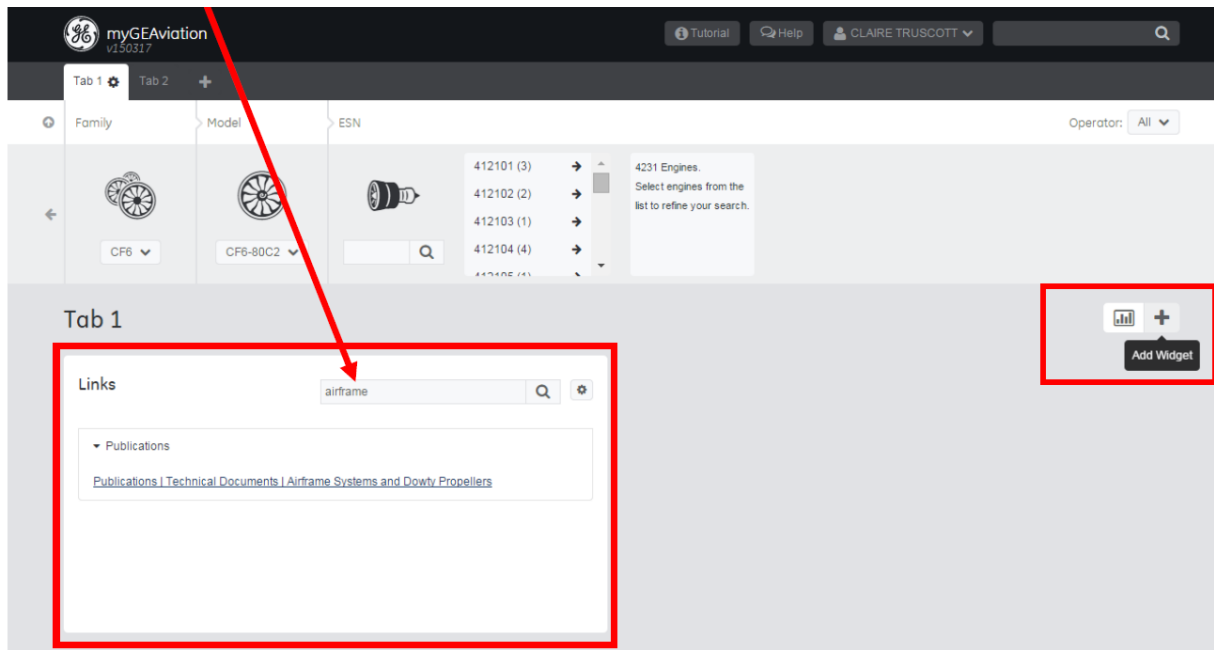


SERVICE INFORMATION LETTER

CHELTENHAM, U.K. • SHANGHAI • CINCINNATI, OH, U.S.A.

When you have been given access, this application can be found by selecting the Links Widget and typing:
“airframe”

Then you need to select Publications | Technical Documents | Airframe Systems and Dowty Propellers





SERVICE INFORMATION LETTER

CHELTENHAM, U.K. • SHANGHAI • CINCINNATI, OH, U.S.A.

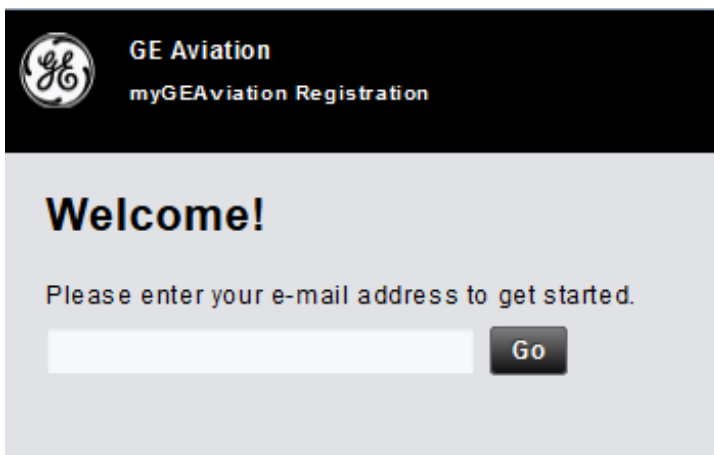
PROCESS B

If you do not have access to the myGEAviation:

- Go to <https://mygeaviation.com>



- Select "Request Access"



- Enter your email address.



SERVICE INFORMATION LETTER

CHELTENHAM, U.K. • SHANGHAI • CINCINNATI, OH, U.S.A.

- For access to Airframe Systems Documents, in the comments field type "Please provision access to Airframe Systems Technical Documents"
- For access to Dowty Propeller Documents, in the comments field type "Please provision access to Airframe Systems Technical Documents and Dowty Propellers"

Note: Systems and Dowty customers must use the name and email address of their Customer Support Manager (CSM) or Field Service Engineer (FSE) if asked to provide their GE/Dowty contact's information.

When access has been approved, the latest versions of the documents which your company is entitled to will be available.

Airline Technical Libraries should have at least one person registered for on-line access to ensure that you are kept up to date with all document revisions that your company is entitled to.

For email notification of publications please refer to GEN-40

If you cannot access publications on-line, please email: aviation.fleetsupport@ge.com