



SERVICE INFORMATION LETTER

CHELTENHAM, U.K. • SHANGHAI • CINCINNATI, OH, U.S.A.

TO: ALL HOLDERS OF SERVICE INFORMATION LETTER GEN-38 Rev 1 DATED May 2016

FROM: GE AVIATION SYSTEMS LTD

This page transmits Revision 2 to Service Information Letter GEN-38. Revision 2 replaces Revision 1 in its entirety.

This revision updates information regarding application for Dowty Propeller on-line publication access.

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GE Aviation Systems Technical Publications On-Line Access

GE Aviation Systems and Dowty Propellers are pleased to advise operators that on-line access to our Technical Publications are available, giving customers access to publications such as:

- Component Maintenance Manuals
- Service Bulletins
- Service Information Letters
- Aircraft Maintenance Manual

Please follow PROCESS A If you already have access to Engines documents through myGEAviation and need access to Airframe Systems Technical Documents and Dowty Propellers

Please follow PROCESS B If you do not have access to the myGEAviation.

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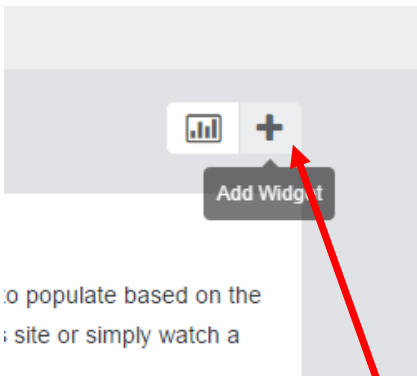


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PROCESS A

These and other Technical Documents are available through myGEAviation. If you already have access to Engines documents through myGEAviation and need access to Airframe Systems Technical Documents and Dowty Propellers, sign in to myGEAviation (<https://mygeaviation.com>).

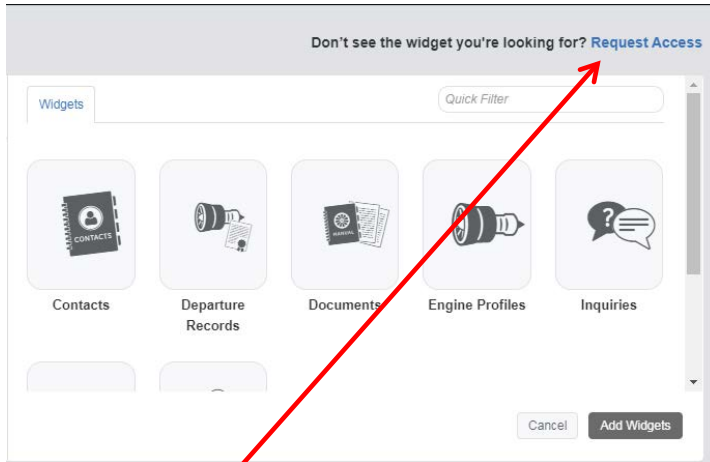


Open the Widget Catalogue (+ sign on the right side of the page)

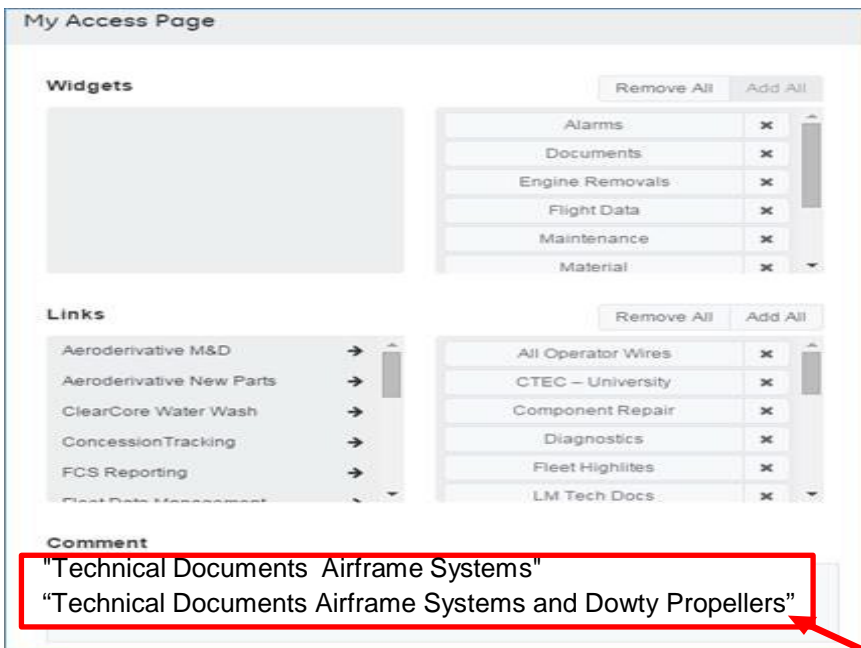


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Select "Request Access" link



If you need access to Airframe Systems Documents, please type "Technical Documents Airframe Systems" in the comments box before you submit this application.

If you need access to Dowty Propeller Documents please type "Technical Documents Airframe Systems and Dowty Propellers" in the comments box before you submit this application.

Note: Please allow up to 10 working days for this process to complete.

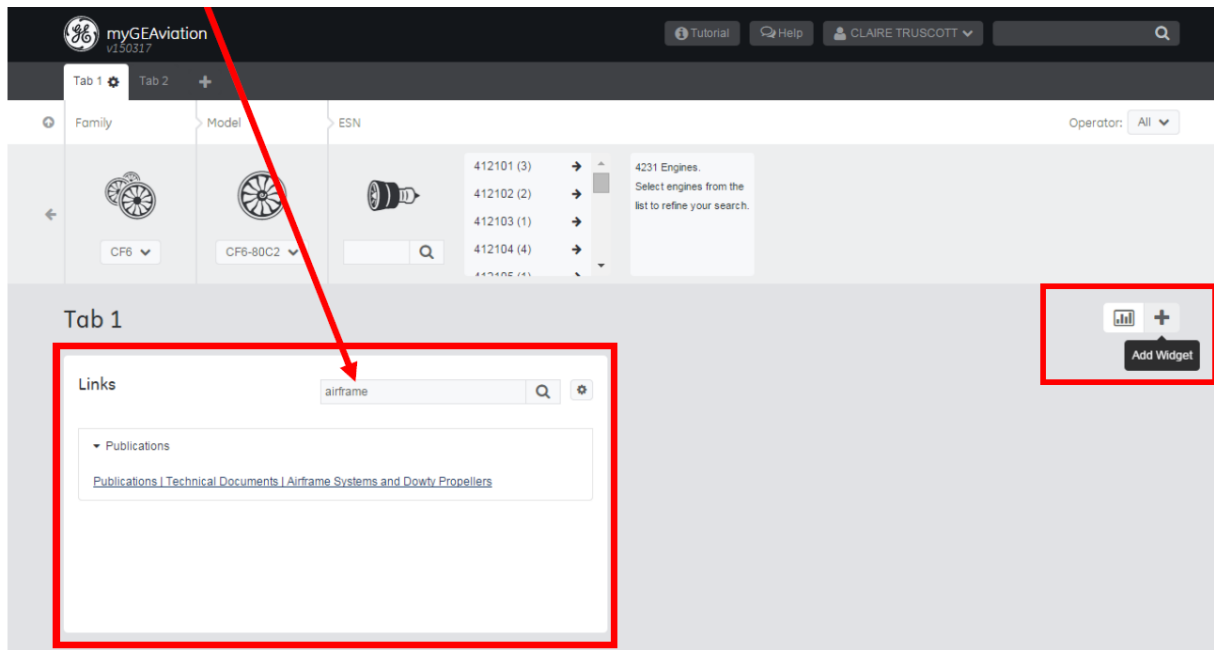


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When you have been given access, this application can be found by selecting the Links Widget and typing:
“airframe”

Then you need to select Publications | Technical Documents | Airframe Systems and Dowty Propellers





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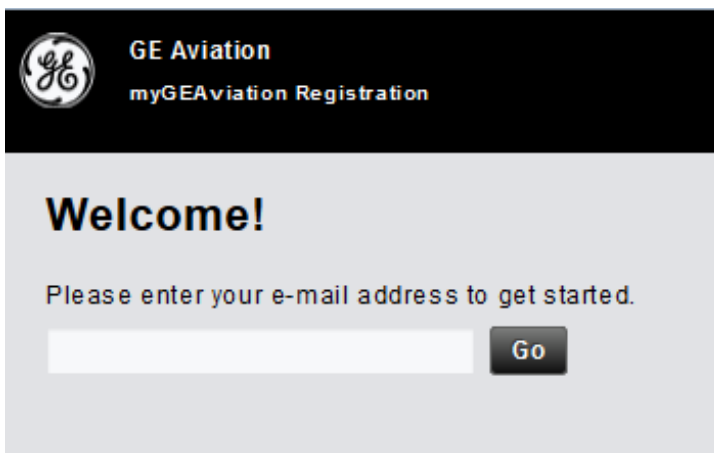
PROCESS B

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- For access to Airframe Systems Documents, in the comments field type "Please provision access to Airframe Systems Technical Documents"
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Note: Systems and Dowty customers must use the name and email address of their Customer Support Manager (CSM) or Field Service Engineer (FSE) if asked to provide their GE/Dowty contact's information.

When access has been approved, the latest versions of the documents which your company is entitled to will be available.

Airline Technical Libraries should have at least one person registered for on-line access to ensure that you are kept up to date with all document revisions that your company is entitled to.

For email notification of publications please refer to GEN-40

If you cannot access publications on-line, please email: aviation.fleetsupport@ge.com